

# Citi™ Price Protection

## IMPORTANT INFORMATION

If you charge the full amount of a qualifying retail purchase to your Citi MasterCard\* account and you find a print advertisement for the same item (in Canada), by the same manufacturer, at a lower price within 60 days of your purchase, Citi MasterCard will credit your Citi MasterCard account with the difference, up to a \$100.00 per item (excludes certain items – see below for details). A qualifying purchase means all retail purchases made in Canada, except the following purchases: services, tickets of any kind (including airline tickets and tour packages), negotiable instruments, collectibles, art, one-of-a-kind items, antiques, plants, perishable goods, animals, computer hardware (including computers, printers and scanners) and software, and motorized vehicles and their parts.

Citi Price Protection does not permit credits for price comparisons with liquidated merchandise, grey market items, gift card or savings card incentives issued by a retailer or merchandise offered through Citi MasterCard promotions or offerings.

Citi Price Protection allows for a credit to your Citi MasterCard account up to \$100 per claimed item, and will do so for as many as three identical items per calendar year. Citi Price Protection coverage is limited to a maximum total credit of \$500 per calendar year per Citi MasterCard account. Credits are based on the price of the item before applicable taxes, manufacturer's rebate, store rebates, and shipping and installation charges. An item may only be submitted once during the 60 day period. Citi Price Protection claims must be received within 90 days of your purchase.

Citi Price Protection does not apply if the store refunds the difference between the original and lower price. To qualify for Citi Price Protection, your Citi MasterCard account must be open and in good standing. Citi MasterCard reserves the right to alter certain aspects of the terms of the Citi Price Protection program without notice.

## CLAIMS

Claims and inquiries should be addressed to:

**CSI Brokers Inc.**

**1 Yonge Street, Suite 1801**

**Toronto, Ontario M5E 1W7**

**Tel: (416) 367-1427 9:00 am - 5:00 pm EST**

**Fax: (416) 369-0515**

Once you have completed the Refund Form, attach your original store receipt, your original Citi MasterCard account receipt and a dated ad/flyer to prove that the price reduction took effect in Canada within 60 days of your purchase, and mail to the address indicated on the Refund Form. Return Refund Form within 30 days of receiving it. Failure to return your Refund Form within 30 days could result in the denial of your claim.

Call CSI Brokers Inc. to request your Refund Form.

Citi MasterCard, upon approval of your claim, will credit your Citi MasterCard account within 3 weeks with the difference, up to \$100.00.

The Citi Price Protection program is managed by CSI Brokers Inc.

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